

Internet Explorer 7 and Crystal Reports

Seagate ActiveX Issue-Internet Explorer 7

Microsoft has released Internet Explorer 7, with increased security features. Unfortunately, this causes problems within applications, including Crystal Reports Viewer.

If you are using Internet Explorer 7, the following instructions must be followed for the online system crystal reports to work:

1. Open Internet Explorer 7
2. From the Tools menu, select Internet Options
3. From the new pop-up window, select the Security tab
4. Make sure that you highlight Internet
5. Click on the Custom level button
6. The Security Settings menu will now come into view
7. Scroll down the settings until you reach "ActiveX Controls and Plug-Ins
8. Set the settings as listed below:

Allow previously unused ActiveX controls to run without prompt
ENABLE

Allow Scriptlets
DISABLE

Automatic prompting for ActiveX controls
ENABLE

Binary and script behaviors
ENABLE

Display video and animation on a web page that does not use external media player
DISABLE

Download signed ActiveX controls
PROMPT

Download unsigned ActiveX controls
DISABLE

Initialize and script ActiveX controls not marked as safe for scripting
DISABLE

Run ActiveX controls and plug-ins
ENABLE

Script ActiveX controls marked as safe from scripting
ENABLE

9. Click OK once you are finished – to save the settings
10. Close all Internet Explorer windows
11. With these settings now updated, you may now open Internet Explorer and successfully view the reports.